

MGCS MERC Minutes

Time: 10:00 a.m. to 3:00 p.m.

Date: June 21, 2017

Location: 777 Bay Street, (College Park) 2nd Floor, Boardroom 237, Toronto

Meeting Chair

Employer

Management Members in Attendance

Louise Larocque (Co-Chair), Denis Blais, Rob Gagne, Tricia Ireland, Andrea Hatzis, Brenley Jorgensen, Joanna Stanko

OPSEU Members in Attendance

Debbie Ponte (Co-Chair), Spencer Mitchell, Stacy Grieve, Patrick Davidson

Regrets

Diane MacNeill, Roxanne Barnes

Guests and Presenters

Paulette Thomas from CPLL, TBS; Catherine Brooks from BDD, ServiceOntario

Minutes Taken by:

Joanna Stanko

Standing Items

Item 1: Administrative Items

Draft MERC Terms of Reference: The Union reviewed and provided feedback.

Action: Employer to review the Union's input.

Item 2: Attendance Support and Management Program (ASMP)

The Union requested more detailed ASMP statistics for employees in levels 3 and 4.

Action: Employer to follow up.

Item 3: Reports (Surplus, Vacancy, Seniority Lists, Disclosure Log)

Employer shared all reports with the Union.

Action: No action.

Item 4: TEI Statistics

Employer shared the statistics (5 new TEI applications) from January to June 2017.

Action: No action.

Item 5: Ministry Updates and Announcements

OSS Blueprint: No updates. An information share was provided on April 11, 2017.

ServiceOntario Update: Digital Identity update provided was provided.

Business Review/Pilots Modernization: No update.

Action: Employer to follow up information share regarding Digital Identity Update with ServiceOntario.

Item 6: MERC and LERC Training

Training differed to the fall.

Action: No action.

Item 7: MGCS Training and Development

A LearnOn presentation was provided by Paulette Thomas, CFLL.

Action: The CFLL presentation to be shared with the members.

Item 8: Joint Health and Safety Committees (JHSCs)

The Union provided the names of HSR representatives in Barrie, Brampton, Aurora, Etobicoke and Oakville Central Retail Offices.

Action: Employer to follow up and provide an updated list for JHSCs.

Item 9: Recruitment and Retention

Management provided an update regarding seasonal employees in the Document Solutions and Logistics Branch, EBSD.

Action: Management to follow up on remaining questions.

Item 10: Queen`s Park Reconstruction Project

Management provided an update and confirmed next steps.

Action: Management to provide updates as they become available.

Item 11: Health and Productivity Program

Action: Parties to reschedule presentation for the upcoming MERC in September and to move item to Training and Development.

Item 12: Security Checks in Financial Processing Operations Branch, EFSSD

The Union enquired about the disclosure provided on November 29, 2016 regarding the change in classification for a number of positions in EFSSD and whether any follow up training was provided. The Union also enquired whether the security checks have been initiated.

Action: Management to follow up.

New Items

Item 13: Safe Space Pilot

The Union requested a presentation/update on the Safe Space Pilot.

Action: Employer to follow up.

Item 14: Signage for SO Retail Offices (Raised by the Union)

Management provided an update on signage. Refreshed signs will be distributed for posting by the end of July.

Action: No action.

Item 15: ONBIS Update (Raised by the Union)

Action: Management to arrange for a presentation at the next MERC meeting.

Item 16: Surveillance Cameras in ServiceOntario Offices (Raised by Union)

The Union inquired about the purpose of surveillance cameras. Management advised this is for safety and security of staff and customers. This is a best practice in the industry where money transactions occur.

Action: No action.

Item 17: Cell Phone Contracts in ServiceOntario (Raised by Union)

Action: Union to provide further information.

Item 18: Name Tags

The Union raised a concern about first and last names on name tags. Management responded to the concerns.

Action: No action.

Item 19: Dealer Stations and Network

The Union raised a concern about process for completion of dealer transactions. Management addressed the Union's inquiry.

Action: No action.

Approvals

Union Co-Chair:

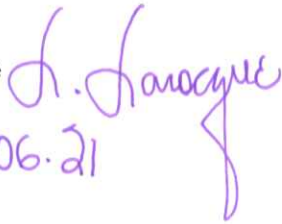


Debbie Ponte

Date: June 21/17

Management Co-Chair:

Louise Larocque



Date: 2017.06.21

