

MPBSD MERC Minutes

Time: 10:00 a.m. to 2:45 p.m.

Date: December 6, 2022

Location: Teams

Meeting Chair

Union

Management Members in Attendance

Natasha Holland (Co-Chair), Justin Leus (I&IT)

Management Resources

Kate McGuigan-O'Toole (SBU Lead Resource), Kristina Radulska (TBS Resource), Brooke Wanford (SBU Resource)

OPSEU/SEFPO Members in Attendance

Pamela Serrattan, (OPSEU/SEFPO Co-Chair), Glenna Caldwell (OPSEU/SEFPO), Rob Cox, Stacy Grieve, Steven Rode

Regrets: Mary Ben Hamoud

Minutes: Brooke Wanford

Guests: Yvonne Defoe, Director Organizational Development Branch (ODB) and Farlon Rogers, Team Lead, ODB to present on the Ministry Anti-Racism Action Plan (ARAP).

Standing Items

Item 1: Administrative Items

Employer will continue practice of sharing draft minutes with MERC co-chairs, to review and approve, promptly after MERC.

Parties confirmed 2023 MERC dates: March 28th, June 13th, September 12th, and December 12th, 2023.

Union requested clarification on October 6, 2022, Item 13. Employer confirmed that members may request to replace their existing signed form using the updated form.

Action: No action.

Item 2: Reports (Surplus, Vacancy, Fixed-Term, Disclosure)

The Employer shared all reports with the Union on November 18, 2022.

The Union had questions on status of conversions. Employer confirmed OPSEU continues to be copied on conversion letters.

Action: Employer to follow-up with specifics on conversions.

Item 3: TEI Statistics

The Employer provided updated TEI statistics (as of November 29, 2022) at the meeting:

MPBSD (2013 - 2022)	Total
Approved	322

Action: No action.

Item 4: Ministry Updates and Announcements

MPBSD Updates: Employer shared executive staffing announcements.

Action: No action.

Ontario Shared Services

OSS HR & Payroll Review: No update.

Action: No action.

Payroll Operations:

Union advised that members are experiencing delays with receiving their retirement paperwork.

Action: Employer will follow-up with TBS, OSS.

Centralized Procurement Initiative: No updates.

Action: No action.

ServiceOntario

Contact Centre Capacity Initiative: No updates

Action: No action.

Information and Information Technology:

No updates.

Action: No action.

Item 5: MERC/LERC Issues

2023 Employee Relations Committee (ERC) Training dates have been scheduled.

Action: Parties committed to participating in ERC training.

Item 6: MPBSD Training and Development (Appendix 29)

Parties agreed to change update to standing item.

Action: No Action.

Item 7: Joint Health and Safety Committees (JHSC)

Employer and Union discussed the importance of ensuring the current membership is reflected on the JHSC intranet site: [Regions - All Items \(sharepoint.com\)](#)

[https://ontariogov.sharepoint.com/sites/MGCS/Apps/HS/Lists/Regions/AllItems.aspx?ovuser=cddc1229-ac2a-4b97-b78a-0e5cacb5865c%2cBrooke.Wanford%40ontario.ca&OR=Teams-HL&CT=1670357238952&clickparams=eyJBcHBOYW1lIjoieGVhbXMtRGVza3RvcCIsIkFwcFZlcnNpb24iOiIyNy8yMjExMzAwNDEwMCIsIkhhc0ZlZGVyYXRIZFVzZXIiOiI0MzhbHNIHQ%3d%3d\)](https://ontariogov.sharepoint.com/sites/MGCS/Apps/HS/Lists/Regions/AllItems.aspx?ovuser=cddc1229-ac2a-4b97-b78a-0e5cacb5865c%2cBrooke.Wanford%40ontario.ca&OR=Teams-HL&CT=1670357238952&clickparams=eyJBcHBOYW1lIjoieGVhbXMtRGVza3RvcCIsIkFwcFZlcnNpb24iOiIyNy8yMjExMzAwNDEwMCIsIkhhc0ZlZGVyYXRIZFVzZXIiOiI0MzhbHNIHQ%3d%3d)

Action: No action.

Item 8: ITS Transformation Journey

Parties to continue to discuss the ITS Transformation Journey.

Action: No action

Item 9: Multi Year Planning

The Union requests that information be shared when it becomes available.

Action: Employer will provide updates as required.

Item 10: Recent Info-shares

No update.

Action: No action

Item 11: COVID- 19 Capacity/ GROW/ Return to Work Updates/Pandemic Planning

Parties discussed the Hybrid Return to Work Policy. The Union requested to receive materials in advance if possible.

Action: Parties to continue to monitor and discuss.

Item 12: MPBSD Terms of Reference

Union will provide final revisions of the MPBSD Terms of Reference.

Action: Both parties to sign.

Item 13: Pay and Benefits Services Division Cultural Review

The Employer has taken action and the Union is satisfied. The Union requested this Item to be removed.

Action: Remove Item from the Agenda.

Item 15: Regional Hubs

Parties discussed the pilot was expanded to a third Touchdown Centre at 33 King Street West, Oshawa.

Action: No Action

Item 16: Truth and Reconciliation Day

Policy and individual grievances have been filed. The Union requested to remove Item from the agenda.

Action: Remove item from the agenda.

Item 17: Ministry Anti-Black, Anti-Indigenous Racism Training

Employer provided a presentation on the Ministry and Corporate Anti-Racism Plan (ARAP). Employer and Union had fulsome discussion on inclusive and safe workplaces

Action: Employer to continue providing updates.

Item 18: Health Information Form

The Union had questions on the form. The Employer clarified the form and its usage.

Action: No action.

Item 19: Common Scheduling Pilot

Employer provided details on how part-time employees are scheduled using the Common Scheduling Pilot.

Action: No action.

Item 20: Wawa ServiceOntario Site Status

Employer provided update on the Wawa ServiceOntario hours of operation.

Union requested to remove from the agenda and will follow-up on item if needed.

Action: Remove item from the agenda.

New Items

Item #20 Dryden ServiceOntario update

Parties discussed the Dryden ServiceOntario move. Employer advised that the Site was temporarily relocated to a Service Canada centre, as such, we are following Service Canada protocols.

Action: No further action.

Item #21 Call Centre/ServiceOntario

Union requested a discussion on part-time employees in the ServiceOntario call centres.

Action: Union to provide particulars.

Approvals

Union Co-Chair:



Pamela Serrattan

Management Co-Chair:



Natasha Holland