

# MPBSD MERC Minutes

Time: 10:00 a.m. to 2:00 p.m.

Date: April 25, 2023

Location: Teams

## **Meeting Chair**

Employer

## **Management Members in Attendance**

Natasha Holland (Co-Chair), Justin Leus (ITS)

## **Employer Resources**

Kate McGuigan-O'Toole (SBU Lead Resource), Theresa Hillis (TBS Resource), Brianne Murphy (SBU Resource), Nancy Fortura (SBU Resource)

## **OPSEU/SEFPO Members in Attendance**

Pamela Serrattan, (OPSEU/SEFPO Co-Chair), Glenna Caldwell (OPSEU/SEFPO), Rob Cox, Stacy Grieve, Steven Rode

**Regrets:** Christina Pavone (ServiceOntario) & Sam Wissa (Cyber)

**Minutes:** Nancy Fortura

# Standing Items

## **Item 1: Administrative Items**

Employer will continue practice of sharing draft minutes with MERC co-chairs, to review and approve.

**Action:** No action.

## **Item 2: Reports (Surplus, Vacancy, Fixed-Term, Disclosure)**

The Employer shared all reports with the Union on April 6, 2023.

The union had questions related to the vacancy list and conversion reports.

**Action:** Union to follow-up with specifics on conversions.

### **Item 3: TEI Statistics**

The Employer provided updated TEI statistics (as of March 4, 2023) at the meeting:

<b>MPBSD (2013 - 2023)</b>	<b>Total</b>
Approved	322

**Action:** No action.

### **Item 4: Ministry Updates and Announcements**

**MPBSD Updates:** Employer shared executive staffing announcements.

**Action:** No action.

#### **Ontario Shared Services**

**OSS HR & Payroll Review:** Employer notified Union that moving forward, updates to be provided by TBS. Item to be removed from agenda.

**Action:** Remove from agenda.

Payroll Operations:

Employer informed Union that moving forward, updates to be provided by TBS. Item to be removed from agenda.

**Action:** Remove from agenda.

**Centralized Procurement Initiative:** Employer informed union that items relating to the transfer of SCO should be tabled at the tripartite committee meetings.

**Action:** Remove from agenda.

#### **ServiceOntario**

**Contact Centre Capacity Initiative:** Union raised questions around the timelines for the Contact Centre Capacity Initiative.

**Action:** Employer to confirm any updates.

## **GovTechON:**

No updates.

**Action:** No action.

## **Item 5: MERC/LERC Issues**

The ERC training was completed both by the Union and Employer on March 28th, 2023.

Union and Employer discussed jointly reviewing where LERCs are active.

**Action:** Employer and Union to work together.

## **Item 6: MPBSD Training and Development (Appendix 29)**

Parties agreed to continue to discuss as a standing item.

**Action:** Parties agreed to move item #14 (Anti-racism and Indigenous Cultural Competency Training) and discussed how employees and managers can access and view courses and completion.

## **Item 7: Joint Health and Safety Committees (JHSC)**

No updates.

**Action:** No action.

## **Item 8: ITS Transformation Journey**

Parties discussed the data centre operations.

**Action:** Employer committed to providing previous related disclosures/information shares regarding data centres.

## **Item 9: Strategic Planning Process (Formerly MYP)**

The Union requests that information be shared when it becomes available.

**Action:** Employer will provide updates as required.

## **Item 10: Recent Info-shares**

Transfer of Cheque Printing Services: Union and employer discussed the information share and confirmed there will be no changes to job descriptions or location for staff.

Safe Driving Attestation: Union brought forward concerns around what is included in the checklist may be impractical. The union disagrees with the application of the attestation. Employer advised this is corporate direction.

**Action:** Item will be removed from agenda.

Great West Life/Manulife: Union noted concerns and disagrees with attestation in order to be eligible to submit a claim for negotiated benefits. Employer confirmed that this is a Great West Life/Manulife requirement. The parties agree this should be referred to the CERC.

**Action:** Item will be removed from the agenda.

## **Item 11: COVID- 19 Capacity/ GROW/ Return to Work Updates/Pandemic Planning**

No update.

**Action:** No action.

## **Item 12: MPBSD Terms of Reference**

Union will provide final revisions of the MPBSD Terms of Reference.

**Action:** Both parties to sign.

## **Item 13: Regional Hubs**

No updates

**Action:** No Action

## **Item 14: Ministry Anti-Black, Anti-Indigenous Racism Training**

Union and Management agreed to incorporate Ministry Black and Indigenous Racism Training to Item #6, Training and Development.

**Action:** Remove item from agenda.

## **Item 15: Common Scheduling Pilot**

The pilot has been implemented. The parties continue to discuss how employees are scheduled.

**Action:** Agenda item will be renamed to Common Scheduling.

### **Item #16 Dryden ServiceOntario update**

Management confirmed ServiceOntario will remain at the Service Canada site with a projected return to the Dryden ServiceOntario location in February 2024.

**Action:** No action.

### **Item #17 Call Centre/ServiceOntario**

Union and employer discussed ServiceOntario call centres and retail offices.

**Action:** No action.

## **New Items**

### **Item #18 FORTE**

Union requested clarity regarding the FORTE expansion to its members. Employer confirmed that FORTE is a voluntary system. This does not change any existing requirements.

**Action:** No Action.

## **Approvals**

**Union Co-Chair:**



Pamela Serrattan

**Management Co-Chair:**

*N. Holland*  
Natasha Holland