

MPBSD MERC Minutes

Time: 10:00 a.m. to 1:00 p.m.

Date: December 12, 2023

Location: Teams

Meeting Chair

Union

Management Members in Attendance

Sia Romanidis (Co-Chair), Justin Leus (ITS), Christina Pavone (SO)

Employer Resources

Brianne Murphy (SBU Lead Resource), Theresa Hillis (TBS Resource), Nancy Fortura (SBU Resource)

OPSEU/SEFPO Members in Attendance

Pamela Serrattan, (OPSEU/SEFPO Co-Chair), Glenna Caldwell (OPSEU/SEFPO), Rob Cox, Stacy Grieve, Steven Rode

Presenter: ServiceOntario

Regrets: Gabriella Martin (PADD), Sam Wissa (Cyber)

Minutes: Nancy Fortura

Standing Items

Item 1: Administrative Items

Employer will continue practice of sharing draft minutes with MERC co-chairs, to review and approve. The tentative MERC meeting dates for 2024 (March 26th, June 18th, September 24th and December 10th) were presented and agreed upon. The parties discussed the location of the MERC meetings for the coming year.

Action: The next meeting will be held virtually.

Item 2: Reports (Surplus, Vacancy, Fixed-Term, Disclosure)

The Employer shared all reports with the Union on November 20, 2023. The union brought forward that conversion letters have not been received since the last MERC meeting.

Action: The employer will look into this further.

Item 3: TEI Statistics

The Employer provided updated TEI statistics (as of November 23, 2023) at the meeting:

MPBSD (2013 - 2023)	Total
Approved	322

Action: The employer will provide further detail on approval statistics.

Item 4: Ministry Updates and Announcements

MPBSD Updates: Employer shared executive staffing announcements.

Action: No action.

ServiceOntario

An update was provided to the Union on the Mobile Service Delivery Pilot, confirming the soft launch of the pilot will take place in January 2024.

Contact Centre Capacity Initiative: The employer shared the two successful vendors that have been identified following a competitive process for the Centralized Enterprise Staffing Agreement and confirmed the approximate number of resources employed by the third-party vendors.

Action: No action.

GovTechON:

No updates.

Action: No action.

Item 5: MERC/LERC Issues

The parties continue to work together to ensure that LERCs are established and working well.

Action: The parties will continue to discuss LERCs.

Item 6: MPBSD Training and Development (Appendix 29)

No updates.

Action: No action.

Item 7: Joint Health and Safety Committees (JHSC)

The parties will continue to work together to ensure that Joint Health and Safety Committees are established and working well.

Action: The employer will share with the union what health and safety learning options are available to applicable union staff.

Item 8: Recent Info-shares

The union brought forward an info share during the meeting regarding the Vital Statistics Registry Branch, in ServiceOntario.

Action: Employer to provide further response.

Item 9: COVID- 19 Capacity/ GROW/ Return to Work Updates/Pandemic Planning

WIN Attestation: The parties discussed the onsite attestation in WIN.

Action: Employees are encouraged to visit the re-open workplace link on InsideOPS here: [Gradual Return to the OPS Workplace](#) for additional information on onsite WIN attestation.

Item 10: MPBSD MERC Terms of Reference

The Terms of Reference were agreed upon and signed at the September 12, 2023, MERC meeting. The union and employer agree to remove this item from the agenda.

Action: Item to be removed from the agenda.

Item 11: Regional Hubs

The parties discussed concerns around the use of the Employee Workplace Reservation System. The parties agreed to remove this item from the agenda.

Action: Item to be removed from the agenda.

Item #12 Call Centre/ServiceOntario

The employer confirmed that CSR3 positions have not been reclassified. The union questioned whether we have any dedicated Team Leads in the CSR stream.

Action: The employer will follow up with the union on this item.

Item #13 Cheque Printing/Mass Mailing Services

The union brought forward concerns regarding bargaining unit integrity.

Action: The union to provide further detail.

Item #14 Hiring

The union brought forward their concerns with the use of 5.29 contracts.

Action: The union will share further details with the employer.

Item #15 Health Information Form (HIF)

OPSEU raised concerns over employees receiving HIFs for completion when an existing accommodation is already in place. Employer confirmed that accommodations are assessed on a case-by-case basis.

Action: OPSEU to bring forward further information.

Item #16 Workload Concerns

The parties discussed concerns regarding workload, employee burnout, and vacancies across the ministry.

Action: No action at this time, but the union to bring forward concerns as they arise.

Item #17 ServiceOntario West Region

The union brought forward concerns regarding bargaining unit integrity.

Action: The employer will look into this further.

Approvals

Union Co-Chair:

A handwritten signature in black ink, appearing to read 'P. Serrattan', with a horizontal line drawn across the top of the signature.

Pamela Serrattan

Management Co-Chair:

A handwritten signature in black ink, appearing to read 'Sia Romanidis', written in a cursive style.

Sia Romanidis